Using and Caring for Your Harvey Vinyl Windows

Cleaning Vinyl Products
Airborne dirt, dust, smoke, salt spray, etc. can usually be removed by using a mild detergent and warm water solution with a soft rag or brush. Grease, oil, or other industrial solids that have built up for some time may require stronger solutions such as Mr. Clean®, Soft Scrub®, or isopropyl alcohol (rubbing alcohol). Other cleaning agents that work well are Mineral Spirits, Naphtha Solvents, and Lanolin Cleaners.

CAUTION: The use of sandpaper, razor blades, steel wool, or emery paper will leave fine scratches on the vinyl surface and could be damaging. To avoid damage to the vinyl, sample test an inconspicuous area with the cleaning solution and method of your choice.

Operating Double Hung Windows
1.) Raise the lower window sash approximately 4 to 6 inches above the sill before tilting in. Failure to do so may result in damage to the tilt mechanism.
2.) Retract the window sash release latches on the top of the sash and gently tilt the window sash toward you until it rests on the sill.*
3.) Lower the top window sash to approximately 8 to 10 inches above the sill. Retract the latches until it rests on the lower sash.
4.) After cleaning, simply return the window sashes to their original positions. The latches will automatically lock the window sash in place. Verify sash release latches are fully engaged into frame jambs before operating.

(Warranty Label
Order number, license number, date manufactured and product type can be found on the warranty label affixed to all Harvey products in an inconspicuous place (e.g., in the window header, under the top sash).

Cleaning Glass Products
Soap solution with clean water, mild detergent, or a standard commercial household glass cleaning product applied to a grit free cloth or sponge can be used to clean glass surfaces. It is recommended to remove any excess cleaning solution with clean water and, using a squeegee or lint free dry cloth, remove excess water from the glass

CAUTION: Do not use rust removal products, abrasive cleaning agents, razor blades or other sharp instruments. Be careful not to damage glazing or insulating unit seals by overgenerous application of cleaners. If any cleaner or solvent is used on the vinyl or wood window surface, care should be taken to avoid overspray on glass. If overspray does occur, it should be wiped off immediately.

Need More Information?
For further information on other Harvey window and door products such as casement, awning, rolling and hopper windows, including how to remove and reinstall screens, please call or visit our website.

harveybp.com  800-9HARVEY
Dear Homeowner,

Thank you for choosing the finest windows available for your home! Your new Harvey vinyl windows will provide years of energy efficient and trouble-free performance. For your convenience, this packet contains:

- Warranty Certificate
- Condensation Causes and Cures
- Use and Care Tips
- Contact Information

Thank you again for selecting our products.

Thomas F. Russell
Sr. Vice President, Manufacturing

Condensation Causes and Cures

Windows Do Not Cause Condensation

The moisture that builds up on the glass interior surfaces of your windows and doors is only an indication that the air inside your home contains too much moisture.

What is Condensation?

Condensation naturally occurs on window glass when the humidity level in your home is high and the surface temperature of the glass has reached the dew point. This typically happens in winter when the temperature drops outdoors and the warm, moist air in your home cools quickly when it comes into contact with the colder glass. When this happens, the air is cooled and can no longer support the extra moisture, so the moisture forms condensation on the glass.

What Causes Humidity Inside Your Home?

Normal, everyday activities and household items such as:
- Cooking
- Running water
- Taking a bath or shower
- Indoor plants
- Fish tanks
- Using the dishwasher
- Breathing and speaking
- Washing and drying clothes
- Wall and floor configurations

Why Might Condensation Form on Your New Harvey Windows?

Your new Harvey windows are designed to prevent air infiltration into and out of your home. Your old, drafty windows allowed the moisture in your home to escape (along with your heat)! Your new Harvey windows are tight and do not allow the moisture in your home to escape, so in order to reduce condensation on your windows, you will need to control the humidity in your home.

Steps You Can Take to Control Humidity Inside Your Home

There are a number of things that you can do to control humidity in your home. The following are just a few:
- Install a dehumidifier
- Ventilate your attic
- Install exhaust fans in bathrooms
- Limit the number of indoor plants
- Install a dehumidifier
- Ventilate your attic
- Install exhaust fans in bathrooms
- Limit the number of indoor plants

For more information on condensation and tips on how to control indoor humidity, visit our Frequently Asked Questions section on harveybp.com.

Thank you again for selecting our products.