Using and Caring for Your Harvey Patio Door

Cleaning Vinyl Products
Airborne dirt, dust, smoke, salt spray, etc. can usually be removed by using a mild detergent and warm water solution with a soft rag or brush. Grease, oil, or other industrial solids that have built up for some time may require stronger solutions such as Mr. Clean®, Soft Scrub®, or isopropyl alcohol (rubbing alcohol). Other cleaning agents that work well are Mineral Spirits, Naphtha Solvents, and Lanolin Cleaners.

CAUTION: The use of sandpaper, razor blades, steel wool, or emery paper will leave fine scratches on the vinyl surface and could be damaging. To avoid damage to the vinyl, sample test an inconspicuous area with the cleaning solution and method of your choice.

Patio Door Maintenance Tips
1. Remove cap plugs from the inside of the rolling panel and lightly lubricate rollers annually with WD-40® spray lubricant.
2. Be sure to keep aluminum roller track and threshold clean and free of debris, sand, etc.
3. Lock will not operate unless the rolling panel is in the fully closed position.

Cleaning Glass Products
Soap solution with clean water, mild detergent, or a standard commercial household glass cleaning product applied to a grit free cloth or sponge can be used to clean glass surfaces. It is recommended to remove any excess cleaning solution with clean water and, using a squeegee or lint free dry cloth, remove excess water from the glass.

CAUTION: Do not use rust removal products, abrasive cleaning agents, razor blades or other sharp instruments. Be careful not to damage glazing or insulating unit seals by overgenerous application of cleaners. If any cleaner or solvent is used on the vinyl or wood window surface, care should be taken to avoid overspray on glass. If overspray does occur, it should be wiped off immediately.

GLASS QUALITY STANDARDS FOR HARVEY PATIO DOORS:
Harvey patio doors meet or exceed industry standards for Domestic Type B Float Glass as specified by ASTM. Blemishes such as scratches, bubbles and spots in the central area of the glass shall be considered defective when visible under normal lighting with casual inspection from 6 feet (industry standard is 12 feet). For more information on what is acceptable and unacceptable flaws in glass, please refer to our website.

Warranty Label
Order number, license number, date manufactured and product type can be found on the warranty label affixed to all Harvey products in an inconspicuous place.

Need More Information?
For further information on other Harvey window and door products such as casement, awning, rolling and hopper windows, including how to remove and reinstall screens, please call us or visit our website.

harveybp.com   800-9HARVEY
Condensation Causes and Cures

Windows/Doors Do Not Cause Condensation

The moisture that builds up on the glass interior surfaces of windows and doors is only an indication that the air inside your home contains too much moisture.

What is Condensation?

Condensation naturally occurs on window glass when the humidity level in your home is high and the surface temperature of the glass has reached the dew point. This typically happens in winter when the temperature drops outdoors and the warm, moist air in your home cools quickly when it comes into contact with the colder glass. When this happens, the air is cooled and can no longer support the extra moisture, so the moisture forms condensation on the glass.

What Causes Humidity Inside Your Home?

Normal, everyday activities and household items such as:
- Cooking
- Running water
- Breathing and speaking
- Taking a bath or shower
- Washing and drying clothes
- Indoor plants
- Fish tanks

Why Might Condensation Form on Your New Harvey Patio Door?

Your new Harvey patio door is designed to prevent air infiltration into and out of your home. Your old, drafty door allowed the moisture in your home to escape (along with your heat)! Your new Harvey patio door is tight and does not allow the moisture in your home to escape, so in order to reduce condensation on your patio door, you will need to control the humidity in your home.

Steps You Can Take to Control Humidity Inside Your Home

There are a number of things that you can do to control humidity in your home. The following are just a few:
- Install a dehumidifier
- Ventilate your attic
- Install exhaust fan(s) in bathroom(s)
- Limit the number of indoor plants

For more information on condensation and tips on how to control indoor humidity, visit the Frequently Asked Questions page on harveybp.com.